

## *Sales Terms & Conditions*

### **New Customers**

- Method of payment is as follows: Visa or MasterCard, COD, Cash, Debit, E-Transfer or Cheque
- Customers must have a fully completed Credit Application on file, (valid for 7 years) providing contact Information, bank and trade references, and sales tax information as appropriate) for extended terms to apply.

### **Existing Customers**

- Net 30 days from invoice date on approved credit. \*Note: Inactive accounts for a period of 1 year or more may be required to submit a newly completed Credit Application or reverted to “new customer” status.
- All items remain property of Christmas Tradition until payment is received in full. A 2% monthly interest will be applied on overdue accounts.
- Any claims for damaged goods must be made within 7 days of receipt of goods.
- **Freight:** (F.O.B. Mississauga) The most cost effective is at the discretion of Christmas Tradition **UNLESS** otherwise stated and arranged in advance by customer
- **Minimum opening order:** \$500.00. Subsequent orders for shipping: minimum \$350.00
- **Prices are Canadian dollars and are subject to change without notice** due to fluctuations in foreign currencies, duty and freight. If there is a discrepancy between a catalogue price and Christmas Tradition’s actual price list, the price list shall be deemed correct.
- **Items temporarily out of stock** will be placed on back order or cancelled at the discretion of Christmas Tradition unless otherwise specified on the order.
- **Please review your order** as any orders that are cancelled more than 28 days after the order date are subject to a 15% cancellation fee.

### **Shipment Discrepancies**

- It is the responsibility of the customer to verify the number of cartons and report any visible carton damage or missing cartons to the CARRIER **at the time of signing for the goods**.
- **Any shortages should be reported immediately. Damages must be reported in writing on claim form provided within 7 business days of receiving goods. More than one claim per invoice will not be approved.**
- Christmas Tradition reserves the right to request the return and/or inspection of damaged goods **(photos may be requested) before issuing credit**. NOTE: ALL RETURNS MUST BE AUTHORIZED BY CHRISTMAS TRADITION

*Terms and Conditions are subject to change without notice*